

# Code of Practice Strategic Plan



We have completed a self-review of the Code of Practice Strategic Plan. This allows us to provide the highest level of support and quality training to all our learners and clients.

Below are our initiatives within the code of practice strategic plan:



## Welfare and Guidance

We focus on ensuring learners and clients welfare as well as providing the guidance they need.



## Action Plan for Pacific Education

Our vision for Pacific learners is for all learners and their families to feel safe, valued and equipped to achieve their training aspirations.



## Policy for Special Educational Needs

We believe in the inclusiveness of all students with special needs.



## Complaints Process

We take complaints seriously. All complaints will be investigated, responded to and appropriate actions taken.



## Incidents & Accidents

We will undertake immediate investigative action and reporting for any incidents and accidents.



## Review

We will continuously review Learner Wellbeing and Safety Systems to ensure delivery of high quality training and outcomes.